

STRENGTHENING OUR COMMITMENT

To Our Valued Showroom Partner,

As part of an effort to continue refining and improving our Showroom Partnership Program, we're dedicated to fostering growth, and providing collaborative marketing opportunities so that we can maximize our impact, together.

Sales & Marketing Partnership

- Jointly building connections through A&D events and immersive showroom experiences at our headquarters in Philadelphia, Pennsylvania.
- Providing compelling content for advertising, social media and email marketing.

Accessible Training

- Introducing new products to offer to customers, offering exclusive promos to get them out of catalogs, and onto your sales floors.
- Online training via Robern Masterclass.

Merchandising

- Introducing new products your customers will love, including promos to get them on display.
- Expanding our Flagship Showroom Program, in which Robern partners with key accounts to build out inspirational and luxurious Robern branded vignettes.

At the heart of our brand are personal expression, thoughtful technology, and American craftsmanship. We aim to extend these core values to you, our showroom partners, ensuring you feel empowered to work creatively, seamlessly, and impactfully.

Thank you, as always, for your continued support and ongoing partnership.

Kind regards,

Kim Melendez Director of Sales

2025 PROGRAM OVERVIEW

ORDER TRACKING

| PROGRAM LEVEL | TITANIUM | PLATINUM | GOLD |
|--|---|--|---|
| | | REQUIREMENTS | |
| ANNUAL PURCHASE REQUIREMENT | \$200,000 | \$50,000 | \$30,000 |
| BENEFITS | Growth incentive program collaborative marketing immersion trainings | Collaborative marketing immersion trainings | _ |
| ACCOUNT REVIEW | Must complete monthly sales reporting and display review | Must complete quarterly sales reporting and display review | |
| TRAINING REQUIREMENTS | Robern product and trend training 1 session/year must have an identified robern product expert must have 1 associate per showroom registered on robern masterclass training program Robern visualizer training must have an identified robern visualizer expert | | |
| SHOWROOM DISPLAYS | FOUR FULL VIGNETTES | THREE FULL VIGNETTES | TWO FULL VIGNETTES |
| Requirement: remove discontinued items on display past the 6 month discontinuation date. | 6 medicine cabinets 6 lights 3 lighted mirrors 4 vanities | 6 medicine cabinets 4 lights 2 lighted mirrors 3 vanities | 5 medicine cabinets 2 lights 2 lighted mirrors 2 vanities |

| display past the 6 month discontinuation date. | 3 lighted mirrors 4 vanities | 3 vanities | 2 ighted mirrors 2 vanities | |
|--|--|------------|--|--|
| PROMOTION PARTICIPATION | Must adopt at least 2 of 3 promotions | | Must adopt at least 1 of 3 promotions | |
| | TERMS | | | |
| MULTIPLIER | .405 | .405 | .425 | |
| DISPLAY MULTIPLIER | .25 | .25 | .25 | |
| SHOWROOM MERCHANDISING | All registration levels eligible | | | |
| FREIGHT | Free freight over \$2,000 net | | | |
| LEAD TIME | Between 2 to 4 weeks | | | |
| QUICK SHIP | | | | |
| | | | | |

Get 24/7 access to enter orders, check order status, review pricing, tracking information, etc. Everything except inventory. To learn more, visit robern.Com/order-status.



robern

Designed to feel beautiful

At Robern, beauty isn't just seen, it's felt.

Every single product we make puts you at the heart of its design – so, they not only look beautiful, but also instill a sense of joy, confidence and satisfaction to those who use them.

Since 1968, Robern has become a symbol of American craftsmanship, weaving thoughtful technology and seamless design to reimagine the spaces that make us feel beautiful.

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